

## Services Of Alborz Province water and sewage company

| <b>Title</b>  | <b>description</b>   |
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| <b>Handing over water tributaries</b>                                     | The process for providing water distribution services in compliance with the provisions of clauses 17-4 and 23-4 of the operational regulations and general conditions Water and sewage tariffs are made   |
| <b>The process of laying the branches of the sewers</b>                   | This process is to provide the services of branch assignment in accordance with the provisions of clauses 18-4 and 23-4 of the operating regulations and conditions General water and sewage tariffs are made  |
| <b>Water meter test</b>   | This process is to provide the service of testing the accuracy of measuring devices in compliance with Clause 4-30 of the operational regulations and conditions General water and sewage tariffs are used   |
| <b>Declaration of operation of water meter</b>                            | This process is to provide the service of notifying the meter number by owners and residents due to not reading the meter for any reason It works  |
| <b>Water meter replacement</b>  | This process is to provide the service of replacing a new meter instead of a broken and worn out meter in accordance with paragraph 4-38 of the regulation The operation and general conditions of the company's water and sewage tariffs are used   |
| <b>Changing the contractual capacity of water distribution</b>            | This process is to provide the service of increasing or decreasing the contracted capacity of non-residential properties based on the documents provided and in compliance The provisions of clauses 4-58 and 59-4 of the operating regulations and general conditions of water and sewage tariffs are implemented |
| <b>Change the diameter of the branch</b>                                  | The process for providing the service of increasing or reducing the diameter of the existing branch in compliance with the provisions of clause 4-21 of the operational regulations and conditions General water and sewage tariffs are made   |
| <b>Change of use of water distribution</b>                                | This process is to provide the service of changing the use of the existing branch in compliance with the provisions of clause 32-4 of the operational regulations and the general conditions of the tariff. water and waste water  |
| <b>Changing the specifications of water and sewage subscribers</b>        | This process is to provide the service of changing the specifications of the existing branch in compliance with the provisions of clause 4-29 of the operational regulations and general conditions. Water and sewage tariffs are made   |
| <b>Changing the location of the water meter</b>                           | This process is to provide the service of changing the location of the existing water meter in compliance with the provisions of clause 26-4 of the operational regulations and the general conditions of the tariff. water and waste water  |
| <b>Changing the number of residential units of water and sewage users</b> | This process is to provide the service of changing the number of residential units of water and waste water subscribers in compliance with the provisions of paragraph 4-32 of the operational regulations and The general conditions of water and sewage tariffs are made   |
| <b>Separation of water meter</b>  | This process is to provide the service of disassembling the existing branch water meter in compliance with the provisions of   |

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|   | clause 4-62 of the operational regulations and general conditions Water and sewage tariffs are made  |
| <b>Collecting or merging the branching of water</b>                           | This process is to provide the collection or integration of water distribution in accordance with the provisions of clauses 4-41 and 62-4 of the operational regulations and general conditions Water and sewage tariffs are made                                      |
| <b>Request for water and sewage bill review</b>                               | This process is to provide the service of checking the water and waste water subscribers' bills in compliance with the provisions of clauses 4-30 and 4-31 of the regulation operation and general conditions of water and sewage tariffs                              |
| <b>Tanker water sales</b>   | This process is to provide tanker water sales service in compliance with the provisions of clause 4-42 of the operating regulations and the general conditions of the tariffs water and sewage   |
| <b>Tanker water sales</b>   | This process is to provide tanker water sales service in compliance with the provisions of clause 4-42 of the operating regulations and the general conditions of the tariffs water and sewage   |
| <b>Temporary disconnection and connection of the water branch</b>             | This process is to provide services for temporary disconnection and connection of the existing water supply in accordance with the provisions of clauses 4-39 and 40-4 of the regulation operation and general conditions of water and sewage tariffs                  |
| <b>View the records of bills and payments of water and sewage subscribers</b> | This process is to provide the service of viewing the records of bills and payments of existing water and wastewater subscribers Compliance with the provisions of clause 4-31 of the operating regulations and general conditions of water and sewage tariffs is done |
| <b>Debt settlement of water and sewage subscribers</b>                        | This process is to provide services for the purpose of settlement of property accounts according to paragraph 4-29 of the operational regulations and general conditions of the tariff It is used in water and wastewater of the company                               |
| <b>Installation of additional sewage siphon</b>                               | This process is to provide additional siphon installation services for the existing sewage in compliance with the provisions of the operational manual and the general conditions of the tariffs water and sewage  |